

Patients' Rights

A patient's rights shall include, but not be limited to:

1. The right to receive care without regard to sex or cultural, economic, educational, or religious background, or source of payment for care.
2. Considerate and respectful care.
3. To know the name of the physician who has primary responsibility for coordinating the care and the names and professional relationships of other physicians and non-physicians who will see the patient or are present during services.
4. The right to change physicians and/or request a 2nd opinion.
5. Receive information about the illness, the course of treatment and prospects for recovery in terms that the patient can understand. *
6. Access to after-hours or emergency care as coordinated by the physician.*
7. Participate actively in decisions regarding medical care. Receive as much information about any proposed treatment or procedure as the patient may need in order to give informed consent, or to the extent permitted by law, to refuse treatment. Except in emergencies, this information shall include a description of the procedure or treatment, the medically significant risks involved in this treatment, alternate courses of treatment or nontreatment and the risks involved in each.
8. Full consideration of privacy concerning the medical care program. Case discussion, consultation, examination and treatment are confidential and should be conducted discreetly.
9. Confidential treatment of all communications and records pertaining to the care.
10. Reasonable continuity of care and to know in advance the time and location of appointments.
11. Be advised if personal physician proposes to engage in or perform human experimentation affecting care or treatment. The patient has the right to refuse to participate in such research projects.
12. Voice concerns and make suggestions regarding the organization and/or the care provided, including being informed of grievance procedures.
13. Examine and receive an explanation of the bill regardless of source of payment. Receive an explanation of payment policies.
14. Have all patients' rights apply to the person who may have legal responsibility to make decisions regarding medical care on behalf of the patient.
15. To know that their physicians are credentialed licensed and insured.
16. The right to designate Advanced Directives.
17. All personnel shall observe these patient's rights.

Patient's Responsibilities

A patient's responsibilities shall include, but not be limited to:

1. Provide your health care provider with complete and accurate medical history.
2. Clearly understand and follow the treatment plan agreed upon by you and your physician.
3. Keep your appointments as scheduled, or cancel at least 24 hours in advance.
4. Report any health changes to your physician.*
5. Respect the rights, property and environment of all physicians, health care professionals, employees and other patients.
6. Meet the financial obligations of your medical care as promptly as possible.

* Primarily affects Radiation Oncology patients
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